

# GROUP ORGANISER TIPS & INFORMATION



Before you start, please take a few minutes to read through this information. There are **several changes for 2026**, and we want you to understand them before you book – look particularly for starred sections \*

## \* Your FREE place

Book 16 guests aged 2 or over and one of them comes free - Book 32 guests and get two free places, and so on.

**This can no longer be automatically applied.**

**Please email us** when you have 16 or more confirmed and named guests on your booking, so the discount can be applied.

You can split the savings across your group or gift it to someone in need. The free place will show as a discount on your booking and be the value of an adult place in the most common type of unit on your booking. If you have booked an equal number of units of different values, the free place will be allocated to the unit of lowest value.

## Other money saving tips

For good value, book a combination of great value rooms and spacious apartments. That way your group can share the lounges and kitchens in apartments and keep costs down.

## \* Everyone In Fund - discounts

We're pleased to offer help to guests on a low income to join us at Spring Harvest. Funds come from gifts given by our guests and are limited, so please apply early.

**Applicants must apply before booking**, and if they are successful we will let them have a discount code for their booking. Their booking can then be added to your group.

If most **people in your group** will need to apply for help, please contact us before you book.

We cannot give any help towards the cost of a booking after it is made.

Full details [springharvest.org/events/prices](https://springharvest.org/events/prices)

## Promoting Spring Harvest

Book a couple of slots in your church notices to spread the word. Expert tip: during one of your notice slots, interview a family who have been to Spring Harvest and get a range of perspectives from adults and children.

Make use of our resources including posters and **Youtube** videos.

Use our booking form to collect information from your group.

## \* Your accommodation choices

Butlin's offer a wide range of accommodation choices. Our website gives information about your options, including sizes and occupancy.

Apartments are a good value self-catering option and include a lounge and kitchen.

Rooms (bedroom/s and shower or bathroom only) work well with a dining package.

Accommodation is designed for comfortable family holidays. Most, (apart from some 'rooms' for two people), include a double bed in one bedroom. Please check that your choice is suitable for your group.

To help your calculations we give a per person price, but accommodation is sold as complete units. To calculate the cost of each unit, multiply the adult rate by the number of bed spaces— so encourage people to share or invite others. **There is a £20 discount for each child aged 2-14 years, but none for any empty beds.**

Popular accommodation will sell quickly so it's also a good idea to have a second choice handy in case your preferred accommodation type is sold out.

## \* Booking for fewer than 20 people

If your booking is for fewer than 16 people and all your accommodation types are similar – i.e. all apartments or all rooms - we recommend you book online, follow the link from our website.

Or

If you are booking for any number up to and including 19 people, or a variety of accommodation types for fewer than 16 people, please **call 0330 100 9330**.

In both cases you will be asked for details of everyone in your party – name, contact details and date of birth - and will have to pay a deposit when you book.

## Booking for 20 or more people

For larger bookings, of 20 or more people, please call the specialist groups team:

**Skegness bookings: 0330 100 9331**

**Minehead bookings: 0330 100 9332**

You can reserve your accommodation and will have up to two weeks to provide guest details and pay your deposit. Please use the spreadsheet in our Group Organiser Pack.

Deposits are non-refundable. Please only book accommodation you are confident that you need.

## Booking an adapted unit

Fully adapted rooms and apartments sell out quickly for Spring Harvest.

Call **0330 100 9732** for information and booking.

## Dining packages

Choose a Food Court or Premium package. Everyone in the accommodation unit must have the same package and for the full break.

Meal packages can be added later, through your Butlin's account or by phone, if not requested at booking. There is no admin charge for the addition of a meal package.

## Extras

Illness, workplace changes and bereavement may result in people from your group needing to cancel so we recommend you consider taking out Butlin's holiday protection or an alternative insurance.

Butlin's holiday protection costs £27.95 per accommodation unit.

**[butlins.com/help-contact/holiday-protection](https://www.butlins.com/help-contact/holiday-protection)**

Holiday Protection will cover the cost of the cancellation of a whole unit, it does not apply to individual guest cancellations.

Ground floor accommodation can be guaranteed (subject to availability) at £20 per unit. Blue-badge holders can reclaim this payment on arrival.

Visit Butlin's website **[www.butlins.com](https://www.butlins.com)** for details of other luxuries you can add to your booking.

## After you have booked

You will receive a full confirmation of your booking. Check it carefully so you understand it and ensure there are no mistakes. Minor corrections, such as a mis-spelled name, will not incur an admin fee.

If anyone else wants to join your group after the initial booking, quote your booking reference and request that the bookings be joined. These additional bookings will be counted towards your free place where relevant.

Where possible you will be accommodated close to each other but note that in Skegness, 4 & 6 bed apartments are on opposite ends of the resort.

Butlin's will create an online account for you once your booking is confirmed. To access it go to **[www.butlins.com/account/login](https://www.butlins.com/account/login)** The first time you use it use the Forgotten Password link and choose a password – don't follow the Create Account link as the account will already have been created for you.

You can make small amendments to your booking through your Butlin's account – for instance you can add contact details of all your guests, which helps us to keep in touch with them and send them Spring Harvest event news.

## Terms and Conditions

Spring Harvest bookings are subject to Butlin's standard terms and conditions - **[www.butlins.com/terms](https://www.butlins.com/terms)**

Please particularly note the terms relating to Changing or cancelling your plans, especially the section about change to Lead Guest details.

Also read the supplementary terms and conditions for Spring Harvest at **[www.springharvest.org/terms](https://www.springharvest.org/terms)**

## How to pay

Set up a system you can work with to keep a track of each person's finances and keep it updated as payments.

You can see your balance and make payments towards your booking at any time at [butlins.com/pay](https://butlins.com/pay) or through your Butlin's account.

Final balances will be required 70 days before the start of the event:

**19 January 2026 for Skegness bookings**  
**26 January 2026 for Minehead bookings**

Set your group a date far in advance of that, to build yourself some buffer.

## Amendments after booking

Major amendments to your booking – for instance guest changes - must be made by phone:

**0300 100 6648 for bookings up to 19**  
**0330 100 9331 for Skegness bookings of 20+**  
**0330 100 9332 for Minehead bookings of 20+**

Changes to accommodation or guest details incur a £20 admin charge. We recommend you notify Butlin's of all changes in one go. This will mean you are only charged once and will minimise their additional workload.

We hope all your group can come, but if you need to cancel a unit please note that deposits are non-refundable and deposits paid for units that are later cancelled cannot be transferred to the balance of your booking.

## Contact Spring Harvest

We are happy to help with your questions about the event but please speak to Butlin's first if you have questions about your booking.

**[info@springharvest.org](mailto:info@springharvest.org)**

**01825 769000**

Please also refer to our Frequently Asked Questions at **[www.springharvest.org/faqs](https://www.springharvest.org/faqs)**